May 4, 2022

The Honorable Rosa DeLauro, Chairwoman House Committee on Appropriations; and Subcommittee on Labor, Health, and Human Services, Education, and Related Agencies Room H-307, The Capitol Washington, DC 20515 The Honorable Kay Granger, Ranking Member House Committee on Appropriations 1016 Longworth House Office Building Washington, DC 20515

The Honorable Tom Cole, Ranking Member Subcommittee on Labor, Health, and Human Services, Education, and Related Agencies House Committee on Appropriations 1016 Longworth House Office Building Washington, DC 20515

Dear Chairwoman DeLauro, Ranking Member Granger, and Ranking Member Cole,

On behalf of the undersigned organizations, we urge you to reject the inclusion of outdated rider language in Section 510 of the Fiscal Year 2023 Labor, Health and Human Services, and Education and Related Agencies (Labor-HHS) Appropriations bill that prohibits the US Department of Health and Human Services (HHS) from spending any federal dollars to promulgate or adopt a national unique patient health identifier standard.

For more than two decades, innovation and industry progress has been stifled due to a narrow interpretation of this language, included in Labor-HHS bills since FY1999. Without the ability of clinicians to correctly connect a patient with their medical record, lives have been lost and medical errors have needlessly occurred. These are situations that could have been avoided had patients been able to be accurately identified and matched with their records. This problem is so dire that one of the nation's leading patient safety organizations, the ECRI Institute, named patient misidentification among the top ten threats to patient safety.¹

The lack of a national strategy on patient identification also causes financial burdens to patients, clinicians, and institutions. The expense of repeated medical care due to duplicate records costs an average of \$1,950 per patient inpatient stay, and over \$1,700 per emergency department visit. Thirty-five percent of all denied claims result from inaccurate patient identification, costing the average hospital \$2.5 million and the US healthcare system over \$6.7 billion annually.²

The inclusion of Section 510 and lack of a national strategy on patient identification contributes to serious patient privacy concerns within the health system. Right now, the healthcare system faces an "inverse" privacy problem – individuals must repeatedly disclose a significant amount of individually identifiable information to each healthcare provider they see in an attempt to achieve an accurate match of the patient to their medical record. Even more worrying for patients is the risk of overlays –

¹ Top 10 Patient Safety Concerns for Healthcare Organizations, Available at:

https://www.ecri.org/EmailResources/PSRQ/Top10/2017 PSTop10 ExecutiveBrief.pdf

² <u>https://www.blackbookmarketresearch.com/blog/improving-the-patient-identification-process-and-interoperability-to-decrease-patient-record-error-rates</u>

i.e., the merging of multiple patients' data into one medical record, causing a patient to have access to another patient's health information, which could result in an unauthorized disclosure under the Health Insurance Portability and Accountability Act (HIPAA), or even worse, a patient receiving treatment for another patient's disease.

Now, more than ever, the COVID-19 pandemic and vaccination efforts highlight the urgent need to lift this outdated ban. Accurate identification of patients is one of the most difficult operational issues during a public health emergency, including the collection of patient demographic information (e.g. – name, address, phone number) and the implementation of a method to ensure that the information remains attached to the patient. Field hospitals and temporary testing and vaccination sites in parks, convention centers, and parking lots exacerbate these challenges. There are reports of vaccination registrations causing thousands of duplicate records within a single system, costing some hospitals and health systems at least \$12,000 per day to rectify these errors. There are also reports of some vaccination sites being denied more vaccines because patient record systems incorrectly show patients have not received administered vaccinations. Ensuring the correct patient medical history is accurately matched to the patient is critical for future patient care, claims billing, patients' long-term access to their complete health record, and for tracking the long-term effects of COVID-19.

Removing Section 510 from the Labor-HHS appropriations bill will provide HHS the ability to evaluate a range of patient identification solutions and enable it to work with the private sector to explore potential challenges and identify a complete national strategy around patient identification and matching that protects patient privacy and is cost-effective, scalable, and secure.

For the past three fiscal years, the US House of Representatives has removed the ban in a bipartisan manner from the Departments of Labor, Health and Human Services, Education, and Related Agencies appropriations bill. Last year, the draft bill first released from the US Senate Appropriations Committee also removed Section 510. We urge the Committee to continue the bipartisan support of repeal in Congress and ensure that Section 510, the archaic funding ban on a national unique health identifier, is NOT included in the FY2023 Labor, Health and Human Services, Education, and Related Agencies Appropriations bill.

We appreciate your consideration, and we look forward to working with you to pursue an appropriate solution to enable accurate patient identification and matching in our nation's healthcare systems.

Sincerely,

4medica Alliance for Nursing Informatics Alliance of Community Health Plans AMDIS American Academy of Neurology American Academy of Ophthalmology American College of Cardiology American College of Cardiology American College of Obstetricians and Gynecologists American College of Physicians American College of Surgeons American Health Information Management Association (AHIMA) American Heart Association AHIP American Immunization Registry Association American Medical Informatics Association (AMIA) Arnot Health **ARUP** Laboratories Association of Health Information Outsourcing Services (AHIOS) Augusta Health **Banner Health** Baptist Health (Jacksonville, FL) Baptist Health (Little Rock, AR) **Blanchard Valley Health System Boulder Community Health Butler Health System** Cerner **CERTIFY Health** Children's Hospital Association CHOC Children's Hospital **CIVITAS Networks for Health** College of Healthcare Information Management Executives (CHIME) **Consensys Health** Council of State and Territorial Epidemiologists (CSTE) DirectHealth DirectTrust Duke Center for Health Informatics eHealth Exchange **Electronic Health Record Association Epic Systems Executives for Health Innovation** Experian Health Faith Regional Health Services Federation of American Hospitals Global Patient Identifiers, Inc. Grady Health System Healthcare Leadership Council Health Catalyst Health Gorilla Health Innovation Alliance Healthcare Information and Management Systems Society (HIMSS) Healthix, Inc. Holzer Health System Hospital for Special Surgery Hospital Sisters Health System Imprivata Inspira Health Intermountain Healthcare Interoperability Institute Jefferson Health Just Associates, Inc.

Katherine Shaw Bethea Hospital **Kettering Health** LeadingAge Lee Health LexisNexis Risk Solutions MaineHealth Mass General Brigham Medical Group Management Association (MGMA) MEDITECH Michigan Health Information Network Shared Services (MIHIN) MRO National Association for Public Health Statistics and Information Systems (NAPHSIS) National Association for the Support of Long Term Care National Association of Healthcare Access Management Nemours Children's Health NextGate NextGen Healthcare **Nordic Consulting Partners** Northeastern Vermont Regional Hospital OCHIN Ochsner OrthoVirginia **Owensboro Health** PacificEast Parkview Health Pomona Valley Hospital Medical Center Premier healthcare alliance ProMedica **Reid Health Ridgecrest Regional Hospital** Saint Francis Health System Samaritan Health Services Serendipity Health, LLC South Central Human Relations Center Southcoast Health Stanford Health Care Strategic Health Information Exchange Collaborative (SHIEC) Symbotix The Joint Commission The LTPAC Health IT Collaborative The OrthoForum The SSI Group, LLC The University of Kansas Health System **Tivity Health Trinity Health Trinity Rehabilitation Services Trust Over IP Foundation UMass Memorial Health**

United States QHIN Utah Hospital Association Valley View Hospital Association Velatura HIE Corporation Velatura Public Benefit Corporation Ventura County Healthcare Agency Verato Vital, a Canon Group Company WebShield Inc. WellUp Health Workgroup for Electronic Data Interchange (WEDI) May 4, 2022

The Honorable Patrick Leahy, Chairman Senate Committee on Appropriations Room S-146A, The Capitol Washington, DC 20515

The Honorable Patty Murray, Chair Subcommittee on Labor, Health, and Human Services, Education, and Related Agencies Senate Committee on Appropriations 156 Dirksen Senate Office Building Washington, DC 20515 The Honorable Richard Shelby, Vice Chairman Senate Committee on Appropriations Room S-128, The Capitol Washington, DC 20515

The Honorable Roy Blunt, Ranking Member Subcommittee on Labor, Health and Human Services, Education, and Related Agencies Senate Committee on Appropriations 131 Dirksen Senate Office Building

Dear Chairman Leahy, Vice Chairman Shelby, Chair Murray, and Ranking Member Blunt,

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